

WARRANTY INFORMATION

Warranty Terms and Conditions

Rolsford Ltd trading as McSport Ltd (owner of the HitFitness and HitSport brands) warrants HIT00348 Hit Fitness Boxing Punching Man Medium TLS-B free from defects in material and workmanship under normal use at home. Any use in commercial, institutional or rental will void this warranty. Warranty period begins from date of purchase. Only the person on original purchase invoice and/or warranty card is covered. It is non-transferrable.

Our goods come with consumer guarantees that cannot be excluded under Irish and European Consumer Law. At the discretion of McSport you are entitled to a replacement, refund or repair for a product fault and/or defect due to defects in material and workmanship. Please discuss with McSport Service department for details of consumer guarantees.

Warranty Registration and Claim Procedures

Proof of purchase must be shown in the form of an invoice and/or receipt. To lodge a warranty claim, have your purchase details handy and contact McSport Service department during business hours at Unit 4 Robinhood Road, Robinhood Ind Estate, Dublin 22, D22 A4P8 in person or via post, by telephone 00353 (1) 293 0005 or by e-mail service@mcsport.ie within the warranty period. Customer may be requested to return defective or damaged product to McSport service department. Whereas a product is too big or heavy for customer to handle, an on-site service call can usually be organized. However, this may incur a call-out fee when the claim is lodged outside the labour cost warranty period. McSport reserves the right to charge customer labour, parts and call-out fee if it establishes that a warranty claim is not valid. Please refer to "items not covered".

Items Not Covered

This warranty does not apply to any damage resulting from willful or malicious acts, transportation, improper installation, assembly or connection that is not in accordance with McSport specifications or recommendations, abuse, misuse, failure to follow instructions or improper or abnormal usage, non-compliance with the instructions in your user's manual (such as the use of cleaning and maintenance products other than those recommended etc.), non-home use (including but not limited to to use in commercial, professional, rental or institutional settings), repairs not provided by McSport or use of

parts not provided by or authorized by McSport, accidents, impacts, lightning, storms, water, fire, animals or any other causes beyond the control of McSport. Faults as result of installation by McSport staff must be reported within 7 days, as do concerns, questions raised during or after installation by customer. Failure to follow warning in the owner's manual, or warning stickers placed on equipment may result in injury to person and equipment and substantially void your warranty. Normal wear and tear due to use, transport, improper location (including but not limited to humid, dusty or outside environments) exposure to air and radiation, material fatigue is not covered.

McSport is not responsible or liable for indirect, special or consequential damages arising out of or in connection with the use or performance of the product or damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use or costs of removal or installation.

Maintenance tips

Please refer to your user manual. You can also refer to below general advice or contact McSport service department for more specific advices.

This McSport product is designed and produced for indoor usage-do not place the product outdoor or expose the product to weather.

As part of McSport's normal installation and set-up process, all bolts must be tightened and checked after the first 1 to 2 hours of initial usage and then periodically. Loose bolts and nuts may come off, causing damage, which may void warranty and can cause potential danger to the user as well.